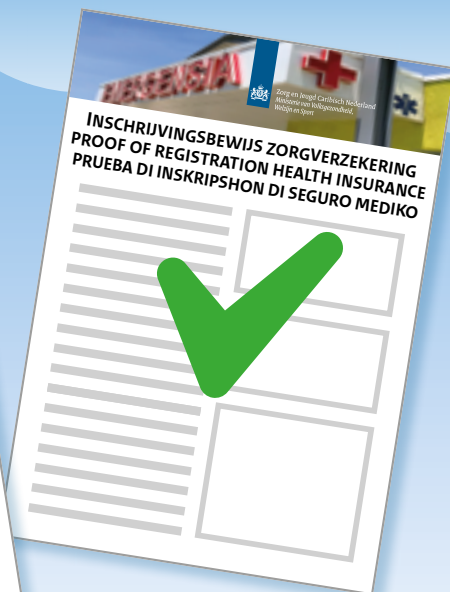
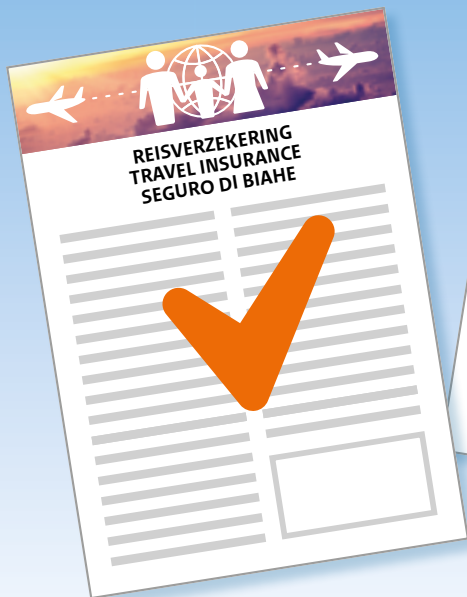


MORE INFORMATION?

Contact your ZJCN office!

info@zorgverzekeringskantoor.nl



Zorg en Jeugd Caribisch Nederland
Ministerie van Volksgezondheid,
Welzijn en Sport

Traveling abroad?

Don't forget to take out travel insurance!

CONTACTING ZJCN

ZJCN has offices on Bonaire, Sint Eustatius and Saba.

Bonaire

Kaya Grandi 91, Kralendijk, Bonaire

General telephone number:

0800 1888 (free) +599 715 8899

E-mail: info@zorgverzekeringskantoor.nl

Office hours: Mon to Fri: 08:00 – 12:00, 13:00 – 16:30

Sint Eustatius

Mazinga Building, Oranjestad, Sint Eustatius

General telephone number: +599 318 3379/

+599 318 3381 of +599 3183375

Fax number: +599 318 3378

E-mail: info@zorgverzekeringskantoor.nl

Office hours: Mon to Fri: 8:00- 12:00, 14:00 – 16:00

Saba

Clement Sorton Street (main building of Saba Roads)

The Bottom, Saba

General telephone number: +599 416 3552

Fax number: +599 416 3520

E-mail: info@zorgverzekeringskantoor.nl

Office hours: Mon to Fri: 8:00 – 15:00

Website: www.ZVKcn.nl



Zorg en Jeugd Caribisch Nederland
Ministerie van Volksgezondheid,
Welzijn en Sport



*Reliable, fair and accessible:
this we assure you!*



Traveling abroad?

Remember to take out travel insurance!

You are not insured for medical care abroad in the same way as you are used to on your home island. It is important that you take out travel insurance for any medical costs that your Zorg en Jeugd Caribisch Nederland (ZJCN) health insurance does not cover.

When abroad you can claim your ZJCN health insurance for emergency medical care only. This concerns unforeseen, urgent medical care:

- emergency care - acute treatment, admission to a hospital, emergency room visit; or
- non-deferred care - care that for medical reasons cannot wait until your return to your home island.

Also get your proof of registration health insurance from your ZJCN office!



What do I need the proof of registration document for?

With this document you can prove that you are registered with ZJCN in an emergency situation. It includes all the information needed to contact ZJCN office immediately. This is important: ZJCN assesses whether there is a need for emergency care or non-deferred care.



What should I do if I need emergency care abroad?

You or the attending physician must contact ZJCN immediately. Your physician must issue a medical statement. ZJCN will then assess whether this needs emergency care that cannot wait for return to your home island.

If this is not the case, ZJCN will not reimburse the costs. If this is the case, ZJCN will provide you with information of your rights, obligations and options for reimbursements of medical costs incurred.



How do I get a proof of registration health insurance?

Are you registered with ZJCN? Then you can pick up the proof of registration at the ZJCN office on your island. Make sure you have your sedula or passport number with you. The proof is valid for six months.

Did you know that...

... Curaçao, Aruba, St. Maarten and the Netherlands are considered "abroad"?

There your ZJCN insurance also **only** covers emergency medical care.

Why do I have to take out travel insurance?

Because abroad your ZJCN insurance does not cover:

- a visit to a general practitioner, specialist or pharmacy for non-urgent medical care,
- return journey or longer stay in the event of illness,
- repatriation in the event of death,
- loss of luggage or valuables.

Most travel insurance policies do provide for this. Therefore, always take out good travel insurance! You can then be sure that you are covered abroad for unexpected medical expenses.