

Changes to Agentschap Telecom's collection policy.

As of July 1st 2020 Agentschap Telecom has a modified debt collection policy. The most important changes pertain to the payment terms. All Agentschap invoices must be paid within 30 days. If you should fail to do so you will receive one reminder and then ultimately a letter of demand, each with a payment term of 21 days.

If Agentschap has not received payment after the third term, the outstanding debt will be transferred to our collection agency, Maber B.V.

If you have any questions about your outstanding debts you may contact us until the claim is transferred to the collection agency. Once the claim has been transferred to the collection agency, you will no longer be able to make any arrangements, such as a payment schedule, with Agentschap. From the moment of transfer to the collection agency you will be obliged to pay the costs related to collecting the outstanding debt.

If you would like to read the full text of the collection policy, please contact Agentschap via the email address BES@agentschaptelecom.nl.