



Dienst Justitiële Inrichtingen
Ministerie van Justitie en Veiligheid

Visitor information leaflet

English





We welcome you as a visitor. Visiting an inmate is subject to rules. We would like to ask your attention for our entry procedure. You should follow the instructions of the staff at all times.



Number of visitors and time

Make an appointment

Visits are by appointment only. You should book an appointment by telephone via the front desk at least 24 hours in advance. Telephone: (00599) 715-9000. You will be connected to the front desk via an options menu. Appointments can be booked on Monday to Friday between 09:00 and 12:00 hours and 13:00 and 16:00 hours. The front desk cannot be reached in weekends, nor is it possible to book appointments during the weekend.



Number of persons

Up to 3 people can visit at the same time per appointment. During the visit you can change 1 time. That means that up to 6 people can come to visit.

Visit names list

Visitors should be on the inmate's visitor list.

List of names

An inmate may draw up a list of names of persons who are allowed to visit them. This list should include no more than 15 persons. An inmate has the opportunity to change this list once every three months.

Permanent moments to visit

Every detainee is entitled to one visit moment of 45 minutes per 2 weeks on the visiting days Friday or Sunday. Detainees in a plus program are entitled to a 45-minute visit every week. Detainees younger than 18 years are entitled to a visit each day (45 minutes) from parents or guardians.



Entry to the institution

1.

You should have valid identification (passport, sedula or driving licence) on you at all times for the purpose of registration.



2.

Children under the age of 14 are only allowed to visit the institution if accompanied by an adult.

3.

Children of 14 years and older are allowed to visit unaccompanied but should have their own identification on them at all times, even if they are accompanied by an adult.

What is not allowed for / during a visit?

It is not allowed to bring the following items into the correctional institution;

- Data carriers and means of communication, such as mobile telephones, tablets, laptops, USB sticks, etc.
- Food or beverages
- Headwear, sunglasses, tobacco products or wallets
- It is, of course, strictly forbidden to bring in drugs and weapons. Drug detection dogs may be used to check this. You are not obliged to cooperate. In case of refusal, the visit will be cancelled and you will be ordered to leave the premises of the institution. Furthermore, you may be refused entry to the institution for a period of three months.

Where there is suspicion of forbidden entry, the staff may seek your consent for a search. You are not obliged to cooperate. In case of refusal, the visit will be cancelled and you will be ordered to leave the premises of the institution.

Lockers and detection

Lockers

You may store unauthorised items in lockers if required. The entrance staff will provide instructions on the use of lockers.

Detection

For your and our safety you will be checked for metals. Any item that you have with you and that you are allowed to take with you during the visit, also needs to be checked. This 'detection' entails that you need to walk through the metal detector gate "without a beep" and that all your possessions will go through the X-ray machine. This procedure will be virtually the same as the one at an airport. If you are unable to walk through the metal detector gate "without a beep", we cannot allow you to enter. If there is a medical reason why you cannot walk through the metal detection gate "without a beep", a letter from your physician is required. This will subsequently be recorded, so that you will not need the letter the next time.



Refuse access to visitors

You will be refused access if;

- You are unable to present valid identification
- Your identification is illegible or severely damaged
- You are not properly dressed
- You are under the influence of alcohol or drugs
- You cannot walk through the metal detector gate without a beep
- You arrive during the last 30 minutes of the visit
- Your behaviour poses a threat to order and safety
- Contraband (prohibited items) was found on you
- You have been banned from the institution

Physical contact

Apart from brief physical contact at the beginning and end of visits, physical contact is not permitted.



Dress code

At all times you should wear proper clothing when visiting the institution. This means that short skirts, low-cut clothing, sleeveless shirts, trousers ending above the knee, so-called tank tops and headwear are prohibited. The entrance staff will not allow you to enter if you are not wearing proper clothing.



Entry and exit of goods

Bringing goods

If you want to bring something for your acquaintance, you should notify him/her in advance, as he himself / she herself should indicate what will be brought in. Items which have not been reported will not be allowed to be taken inside. Items which have been brought in can be checked in before or after the visit. Everything that you bring with you will be registered. You will receive prove of import.

Deliver goods

When your acquaintance wants to give you items to take outside the institution, you may collect these at the import and export service counter. After inspection of the goods, you will sign to acknowledge receipt.

Money deposits

Maximum amount

An inmate is allowed to receive monthly deposits not exceeding USD 280.00 in a dedicated bank account: MCB 4002007201 in the name of; Dienst Justitiële Inrichtingen "Inmates name". You should state the full name and date of birth of the inmate on the payment order.

Transfer money

If you transfer money from abroad, you should add the BIC code MCBKBQBN.



JUSTITIELE INRICHTING CARIBISCH NEDERLAND BONAIRE

Directions to the JICN Plantage Aruba New Construction

From Kaya Korona turn onto Kaya Papa Cornes and follow to Kaminda Lagun. After approximately 1.5 km you will see a paved road to JICN on the right. Enter this road and continue until you reach the parking lot. There is ample parking space to park your car.

Plantage Aruba
Kralendijk, Bonaire
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