



## Colombia

In Colombia, the ZVK has contracts with care providers in Medellín, Cali and the capital Bogotá. This involves super specialist care that is not available on the islands in our area.

During a medical referral, Coomeva, the ZVK's partner organisation in Colombia, is your point of contact. Therefore, if you have questions or problems, always contact Coomeva. This can be done free of charge, via the hotel you are staying at.

### Your trip

You will fly to Colombia in Economy class. Your ticket will inform you how many hours prior to departure you must be at the airport. If you reside on Saba or St. Eustatius, keep in mind that there is a chance you may have to stop overnight on both the journey out and the journey home. The ZVK will arrange for this when booking your airline ticket.

### Arrival in Colombia

You land at Jose Maria Cordova in Medellín, El Dorado in Bogotá, or Alfonso Bonilla Aragón in Cali. If you need a wheelchair, it will be ready for you when you exit the aeroplane. In all three cities, Coomeva arranges the transport from the airport to your hotel.

You will be given the name of the driver who is booked to bring you to your hotel before you leave. Transport to and from your medical appointments is also arranged by Coomeva. Transport to locations that have nothing to do with your treatment are at your own expense.

Note: We advise against travelling with public transport! A reliable taxi driver can always be found via Coomeva or your hotel. Stay You will be staying in a hotel on the basis of lodgings. Some hotels also include breakfast. If you have a companion, he or she will stay in the same room.

You can inform the ZVK if you wish to have a room with separate beds.

### Reimbursements

The ZVK will deposit the daily reimbursement payments for you and your companion, if any, for the first 3 days into your bank account well before your departure. The remaining amounts will be paid out by Coomeva.

You will receive a letter from Coomeva that you must present to your bank. Through this letter, the reimbursement is paid out.

### Contact information

More information and all necessary contact information is available at the ZVK office.